

As a small business, we know how the current economy can affect your bottom line. We are all in this together; so as a valued client, your success is almost as important to us as it is to you. With this in mind, we have modified our Standard Support Rates to help you save a little money and have come up with new Pre-paid Support Rates designed to help you save a LOT of money!

<b>eFusion Systems New Support Pricing (On-Site or Off-Site)</b>			
<i>Charges</i>	<i>Old Rate</i>	<i>New Rate</i>	<i>Difference</i>
Standard Rate	\$120.00	\$94.00	-\$26.00
On-Site Trip Fee	N/A	\$26.00	+\$26.00

As you can see above, we have added a trip fee for on-site work to cover fuel and other related expenses, BUT we have dropped our hourly rate by over 20%! This means you will *save* \$26/hour for all work we do (on-site or remotely) and you will only be charged the \$26 *once* per on-site visit.

If you want to save even *more* money, keep reading! Our pre-paid rates allow you to buy labor hours ahead of time for a *significant savings*. The hours you buy *never expire* and are clearly marked on each invoice so you can easily keep track of them. Best of all, we are temporarily *waiving the trip fee for on-site work* for all pre-paid plans purchased this month!

<b>Pre-Paid Rates (No Expiration and No Per-Trip Fees!)</b>				
<i>Pre-Paid Hours</i>	<i>Price/Hour</i>	<i>Pre-Paid Amt</i>	<i>Savings*</i>	
4	\$ 87.00	\$ 348.00	\$	132.00
8	\$ 80.00	\$ 640.00	\$	320.00
12	\$ 73.00	\$ 876.00	\$	564.00
16	\$ 66.00	\$ 1,056.00	\$	864.00
20	\$ 59.00	\$ 1,180.00	\$	1,220.00
24	\$ 52.00	\$ 1,248.00	\$	1,632.00

\*Savings compared to old rate of \$120/hr with no per-trip fees

At eFusion Systems, we wish the best for your business and we hope that these pricing changes and new rates will offer a little help in this economy.

If you are interested in taking advantage of our pre-paid rates, please contact me at your convenience.

David Sazama  
 President  
 eFusion Systems